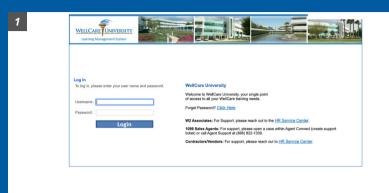
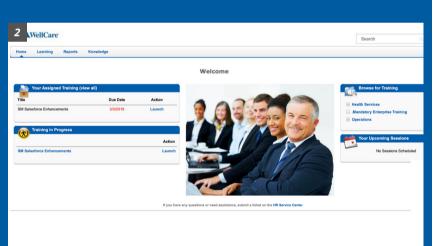


# **WELLCARE**

### **EXAMPLE OF WELLCARE CERTIFICATION**





SM Salesforce Enhancements

Menu

Navigation

This module contains videos throughout. The videos are designed to give you a quick look at the interface and direct you in navigating your way through Salesforce.com.

In this module:

Both

Navigation

This module contains videos throughout. The videos are designed to give you a quick look at the interface and direct you in navigating your way through Salesforce.com.

Sexit

Previous

Next

Audio

Play/Pause

## **Directions**

#### **STEP 1:**

- Go to the <u>Wellcare University</u> learning management system.
- Log in to portal.

#### STEP 2:

- You will be redirected to the learning center home page.
- Under Your Assigned Training section, you can access the required certification modules:
  - AHIP Certification (Transmit to carrier from AHIP website)
  - Welcome to ACT (Annual Certification Training)
  - WellCare Products
  - Effective and Compliant Selling
  - WellCare Member Enrollment

#### **STEP 3:**

- Move through the different modules using the **Prev** and **Next** arrows.
- After the courses are complete, you will need to take the ACT Mastery Exam.
- You will have three attempts to pass the test with a score of 85% or more.