

✓ HOW TO CERTIFY

UNITEDHEALTHCARE

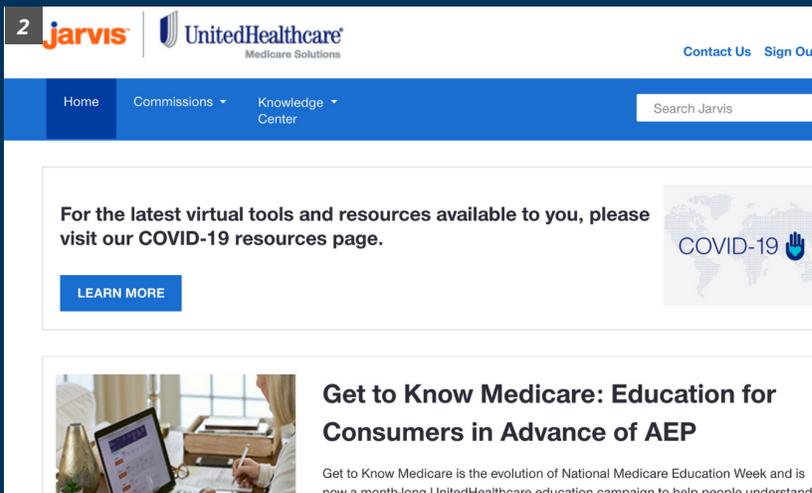
Directions

EXAMPLE OF UNITEDHEALTHCARE CERTIFICATION



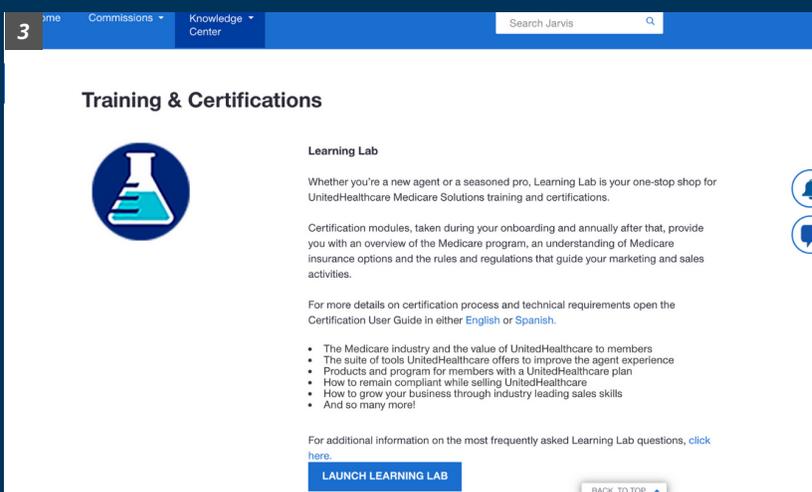
STEP 1:

- Go to the [UHC Jarvis](#) portal.
- If you are not registered with an Optum ID, click the blue **Register** link and follow the prompts to register for the portal.
- Once registered, sign into UHC Jarvis using your new Optum ID.



STEP 2:

- On the home page, select **Knowledge Center** in the top toolbar.
- From the drop down menu, select **Training & Certifications**



STEP 3:

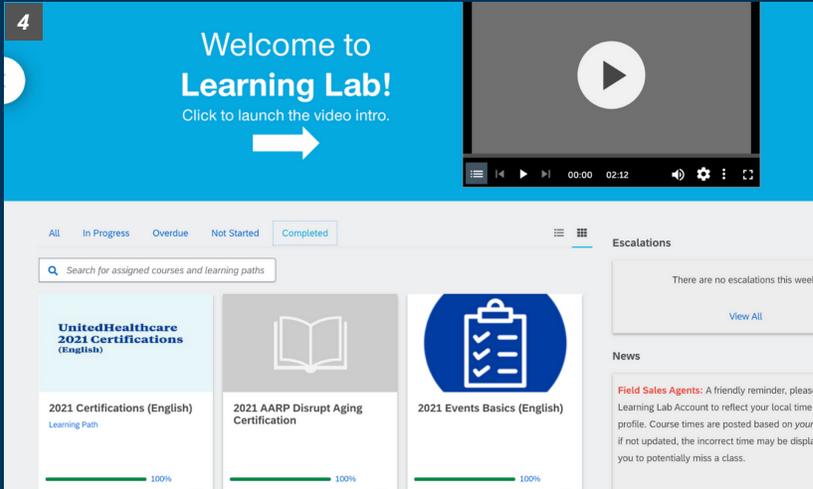
- On the Training & Certifications page, click the **Launch Learning Lab** button.

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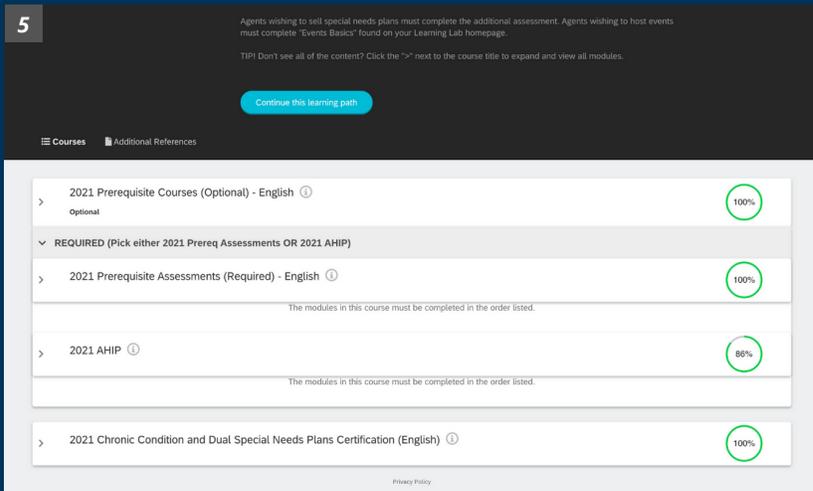


STEP 4:

- The Learning Lab will open in a new tab.
- On your Dashboard, you will see the available Courses.
- Select **2021 Certifications (English or Spanish)**

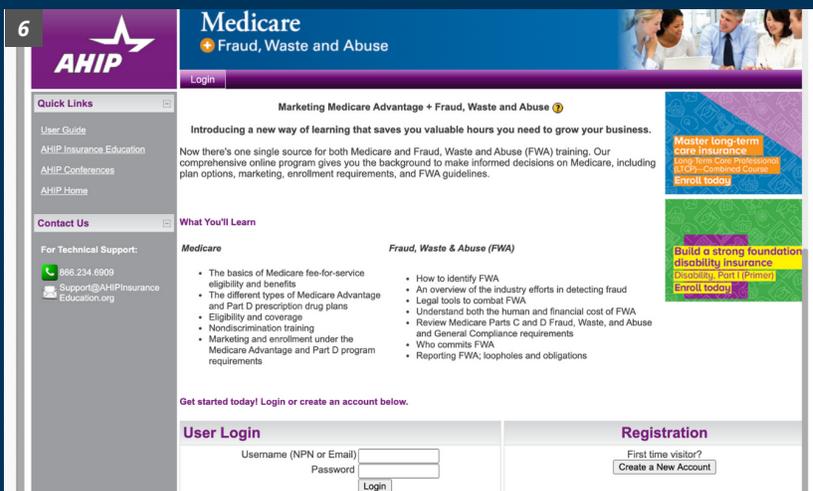
STEP 5:

- Scroll down to see the full learning path of this course.
- To complete the AHIP Training or transmit your AHIP certificate, click the drop down arrow to the left of **2021 AHIP**.
 - Completing the AHIP learning path will satisfy the **Prerequisite Courses and Assessments**.
- Select **2021 AHIP**.



STEP 6:

- On the new page, scroll down to access the AHIP portal within the Learning Lab.
- **Login** with your AHIP credentials.
- Click **Continue** on the message that appears. Complete your AHIP certification or click **Transmit** to send your results to UHC.



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Welcome to Learning Lab!
Click to launch the video intro.

00:00 02:12

All In Progress Overdue Not Started Completed

Search for assigned courses and learning paths

Escalations
There are no escalations this week.
View All

News
Field Sales Agents: A friendly reminder, please update your Learning Lab Account to reflect your local time zone. Course times are posted based on your local time. If not updated, the incorrect time may be displayed, which could result in you potentially missing a class.

UnitedHealthcare 2021 Certifications (English)
2021 Certifications (English)
Learning Path
100%

2021 AARP Disrupt Aging Certification
100%

2021 Events Basics (English)
100%

STEP 7:

- Return to the **2021 Certifications** learning path and complete the remaining AHIP tasks in order for UHC to consider your certificate valid:
 - 2021 Pledge of Compliance
 - 2021 Conflict of Interest Determination Help Scenarios & Response
 - 2021 Ethics and Compliance Test
 - 2021 AARP Course
- If you do not send your AHIP certification, you will need to complete all **Prerequisite Courses and Assessments** in the order they are listed.
- For each **Prerequisite Assessment**, you will have 6 attempts to pass with a score of 85% or higher. Failing after all attempts will block you from certification for the plan year.

STEP 8:

- If you wish to sell CSNP/DSNP products, the **Chronic Condition and Dual Special Needs Plans Product Modules and Assessment** will need to be completed.
- Once you have completed your certification, click **Achievements** in the top bar to view and download your UHC certificate.

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AHIP Medicare Fraud, Waste and Abuse

Login

Marketing Medicare Advantage + Fraud, Waste and Abuse

Introducing a new way of learning that saves you valuable hours you need to grow your business. Now there's one single source for both Medicare and Fraud, Waste and Abuse (FWA) training. Our comprehensive online program gives you the background to make informed decisions on Medicare, including plan options, marketing, enrollment requirements, and FWA guidelines.

What You'll Learn

Medicare

- The basics of Medicare fee-for-service eligibility and benefits
- The different types of Medicare Advantage and Part D prescription drug plans
- Eligibility and coverage
- Nondiscrimination training
- Marketing and enrollment under the Medicare Advantage and Part D program requirements

Fraud, Waste & Abuse (FWA)

- How to identify FWA
- An overview of the industry efforts in detecting fraud
- Legal tools to combat FWA
- Understand both the human and financial cost of FWA
- Review Medicare Parts C and D Fraud, Waste, and Abuse and General Compliance requirements
- Who commits FWA
- Reporting FWA: loopholes and obligations

Master long-term care insurance
Long-Term Care Professional & CPC®-Certified Course
Enroll today!

Build a strong foundation disability insurance
Disability: Part 1 (Primer)
Enroll today!

Get started today! Login or create an account below.

User Login

Registration

Username (NPN or Email)
Password
Login

First time visitor?
Create a New Account