

Oscar MA Contracting Guide

The Guide at a Glance

- 1 Request your contracts using the customized contract request link provided by your upline agency.

After you submit your contract requests, wait 24 business hours. Then:

- 2 You will receive an email with a link from contracting@medicarehealthbenefits.com to help you get started with the contracting process.

After Step #2, you can immediately complete Step #3.
This process will take about 10 minutes.

- 3 Using the link from Step #2, you will be prompted to enter some information to register your account with Oscar. After signing up, you will receive another email, this time from brokers@hioscar.com. Click on the **Select Verify Your Email** button to be redirected to your broker account.

- 4 Once logged in, you will choose **Medicare book** so Oscar can begin processing the contract. After a few days, you will have your unique writing number, meaning you are ready to sell and can click "Get certified" to begin certifications!

Continue reading the following pages for more details on the contracting process.

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The email address that the Oscar MA contracting invitation will be coming from is:

- contracting@medicarehealthbenefits.com -

An example of the email is below:

Good afternoon!

We have received your request to contract with Oscar MA. Please use the attached instructions to complete your contracting and certifications via <https://business.hioscar.com/create-account>.

Also note, the contracting will stop you after a few steps and you will have to await approval from the state. You will then get another email stating you are approved (in a few days) and can proceed to the certifications with instructions. During your certification you will choose Medicare Advantage Specialists, Inc as your FMO Affiliation. Please review the attached first and on step 4 of the attached please choose Medicare Advantage Specialists, Inc. as your FMO office. If you are unable to assign Medicare Advantage Specialists as your FMO please let me know and I'll have them correct it. Please also let me know once you are complete and I will verify everything.

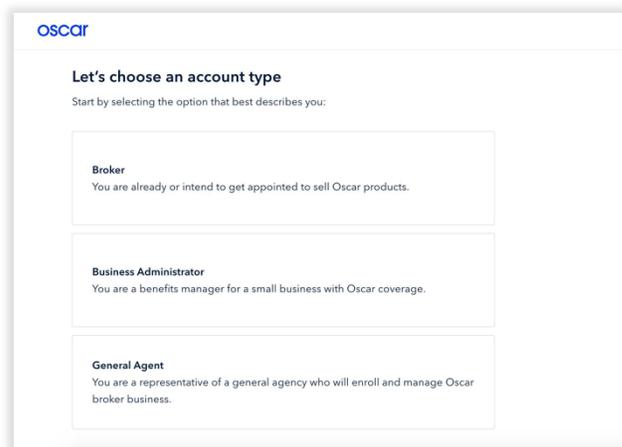
Thanks!

Please be sure to read the document attached to the contracting email before beginning the contracting process.

Click on the contracting link.

Choose your Account Type.

- Broker – Agent
- General Agent – Agency



The screenshot shows a web form titled "Let's choose an account type" with the Oscar logo at the top left. Below the title, it says "Start by selecting the option that best describes you:". There are three radio button options, each in a separate box:

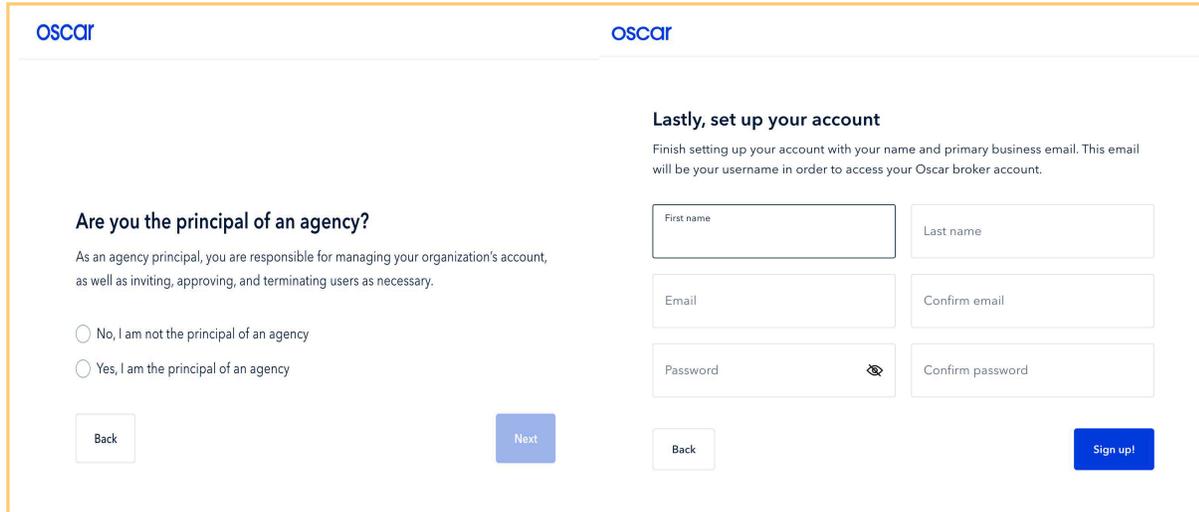
- Broker**: You are already or intend to get appointed to sell Oscar products.
- Business Administrator**: You are a benefits manager for a small business with Oscar coverage.
- General Agent**: You are a representative of a general agency who will enroll and manage Oscar broker business.

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Enter your NPN and choose "Next".

You will be asked if you are the principal of an agency. Select "yes" or "no". Then choose "Next".

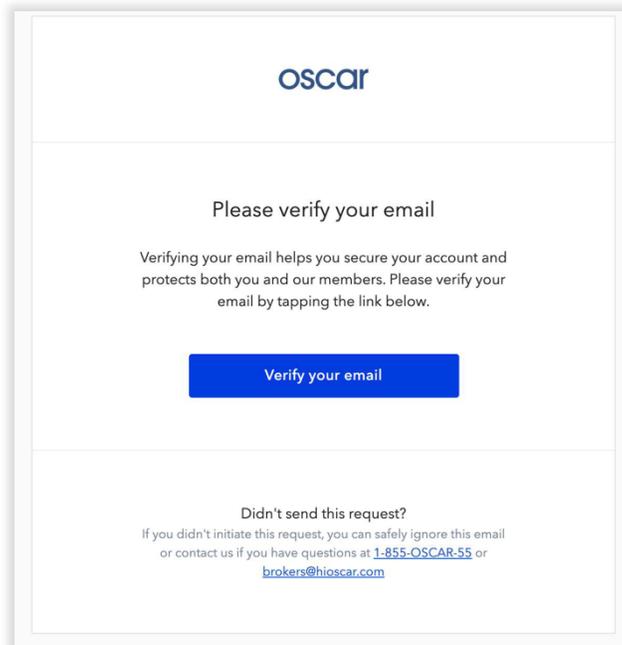
Complete all required information and choose **Sign Up!**



The screenshot shows the Oscar account setup interface. On the left, there is a section titled "Are you the principal of an agency?" with a sub-header "Are you the principal of an agency?". Below this, there is a paragraph: "As an agency principal, you are responsible for managing your organization's account, as well as inviting, approving, and terminating users as necessary." There are two radio button options: "No, I am not the principal of an agency" and "Yes, I am the principal of an agency". Below these options are "Back" and "Next" buttons. On the right, there is a section titled "Lastly, set up your account" with a sub-header "Lastly, set up your account". Below this, there is a paragraph: "Finish setting up your account with your name and primary business email. This email will be your username in order to access your Oscar broker account." There are four input fields: "First name", "Last name", "Email", and "Confirm email". Below these are two more input fields: "Password" and "Confirm password". There are "Back" and "Sign up!" buttons at the bottom right of the form.

You will receive an email from brokers@hioscar.com to confirm your email address.

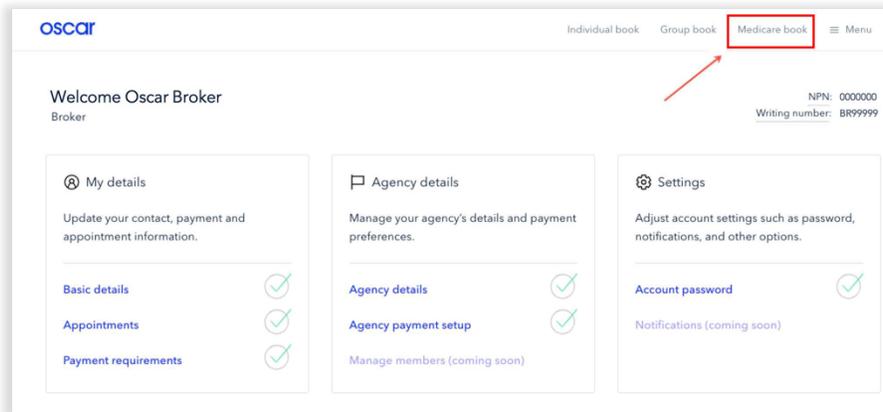
"Select Verify Your Email". You will be redirected to your Broker Account.



The screenshot shows the Oscar email verification page. At the top, there is the Oscar logo. Below the logo, there is a section titled "Please verify your email". Below this, there is a paragraph: "Verifying your email helps you secure your account and protects both you and our members. Please verify your email by tapping the link below." Below this paragraph is a blue button labeled "Verify your email". At the bottom of the page, there is a section titled "Didn't send this request?". Below this, there is a paragraph: "If you didn't initiate this request, you can safely ignore this email or contact us if you have questions at 1-855-OSCAR-55 or brokers@hioscar.com".

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Once in your broker account, click on the **Medicare book** tab at the top right of the page.



When you receive your writing number, you are **Ready to Sell** and can click **“Get certified”** to begin certifications!

