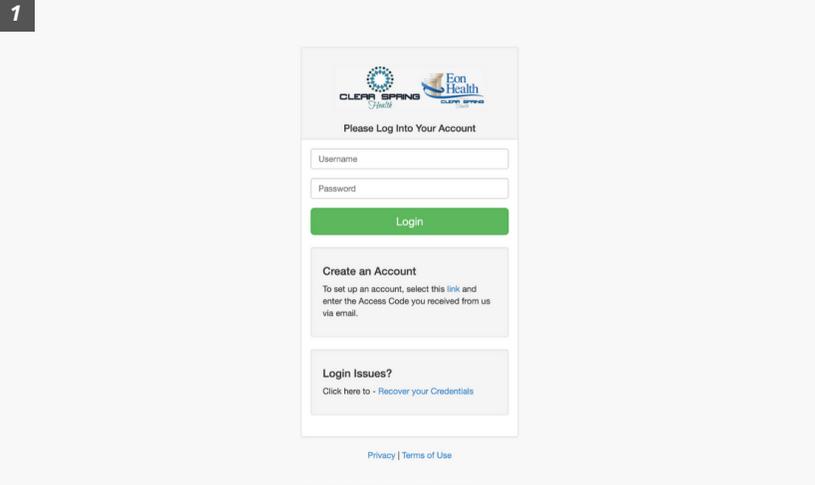


✓ HOW TO CERTIFY

CLEAR SPRING HEALTH

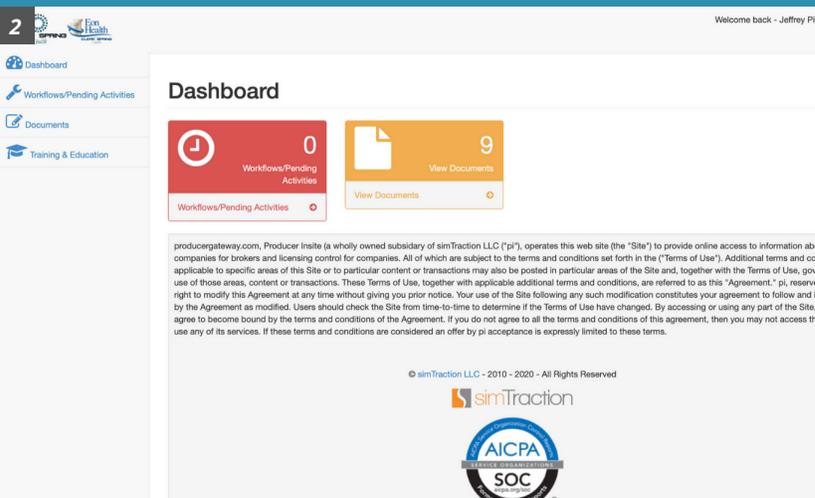
Directions

EXAMPLE OF CLEAR SPRING CERTIFICATION



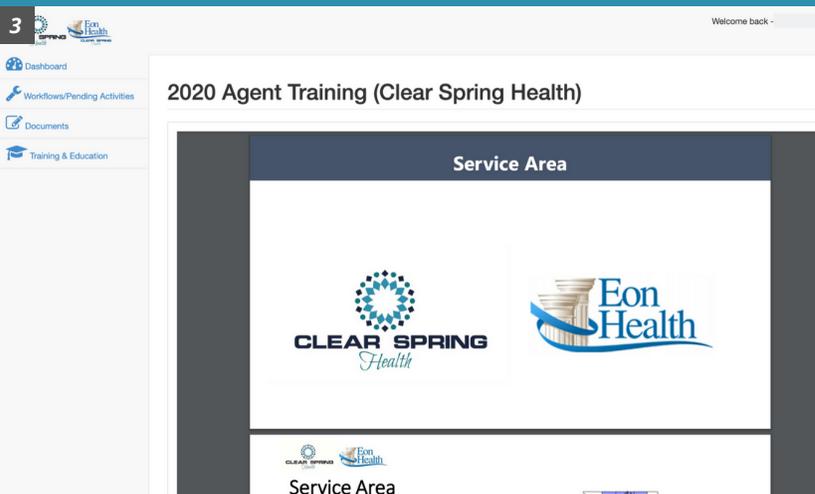
STEP 1:

- Navigate to the [Clear Spring Health](#) certification portal.
- Log in or create a new account using your emailed Access Code.



STEP 2:

- From the Dashboard or the left-hand menu, select **Workflows/Pending Activities**.



STEP 3:

- Select **2020 Agent Training (Clear Spring Health)**.
- Continue until you have reached the end of course.

✓ HOW TO CERTIFY

CLEAR SPRING HEALTH

Directions

EXAMPLE OF CLEAR SPRING CERTIFICATION

4 Documents

Training & Education

Commission

- Disenrollment adjustment to commission
 - If a member disenrolls within 3 months of their effective date, any paid commission will be recovered (charged back) in full.
 - If a member disenrolls after 3 months of their effective date, any commission paid will only be recovered for the months that the member was enrolled in the plan. Any "unearned commission" will be recovered (charged back).

PLEASE READ

This concludes the training portion of the presentation. You may review any portion of this training. Once you begin the assessment you will NOT be able to go back to the training slides.

STEP 4:

- Once you have finished the training course, you may begin the assessment.
- You must achieve of a score of 85% or higher to pass, and you have 3 attempts to do so.

5 Documents

Training & Education

Welcome back -

Training & Education

Please review the resources below. When you have completed your review you should return to your Workflow(s) to continue.

25 records per page

Search:

Resource

Training material for 2019 product training assessment	2019 Product Training
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Showing 1 to 1 of 1 entries

Previous 1 Next

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STEP 5:

- After you have completed your certification assessment, you can access the training material in the **Training & Education** section.