**BCBS OF NORTH CAROLINA** 

### **EXAMPLE OF NORTH CAROLINA CERTIFICATION**

**HOW TO** 

CERTIFY

1		
	BlueCross BlueShield of North Carolina	
	Password	
	Remember Me     Login     Forgot your password?	

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	Curriculum 2020 Blue Medicare Advantage Vendor Agent Tra	in	Curriculum 2020 Blue Medicare Rx Training	Due 
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	Required	00:08:30	Required	00:06:50
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# Directions

#### STEP 1:

- Log into the <u>BlueCross BlueShield of</u> <u>North Carolina</u> agent training on Brainshark.
- Your User Name will be your NPN and your password will be "password" the first time you log in every year.

### **STEP 2:**

- On the home page, you should see your required training courses under the **Learning** tab.
- To complete certification, you will need to complete the following courses and exams:
  - 2020 Blue Medicare RX Training
  - 2020 Blue Medicare Advantage Training

## STEP 3:

• Go into one of the require trainings and begin the course by clicking **Take Now**.

# HOW TO CERTIFY BCBS OF NORTH CAROLINA

### **EXAMPLE OF NORTH CAROLINA CERTIFICATION**



2 Ref Contraction a function Reaching 2020 Blue Medicare Rx New Agent Exam 3m 55s	
Score: 0/200 (0%)	Completion Indicator
COMPLETION CRITERIA: NOT MET	have passed the exam.
CONTENT ATTACHMENTS (1)	
) 01. 2020 BLUE MEDICARE R 00:05	
02. CRITERIA FOR COMPLETI 00:05	
03. FINAL INSTRUCTIONS 00:05	Accecement
04. Question 1 00:10	
05. Question 2 00:10	Proprietary and Confidential – Intended for BCBSNC MAPD appointed agents only.
06. Question 3 00:10	This document may not be distributed or shared with any other agent, applicant, member or other insurer.
07. Question 4 00:10	
08. Question 5 00:10	
09. Question 6 00:10	
10. Question 7 00:10	
11. Question 8 00:10	
BRAINSHARK	⊨ I4 II ► 00:04/00:05 1/27

# Directions

## STEP 4:

- Using the play button, watch through all of the slides in the course.
- When you are finished, return to the training and select the associated assessment.
- Click Take Now.

# STEP 5:

- The exams require a score of 85% to pass, and you are given two attempts.
- The exam is not timed. But after an hour of inactivity, you will be timed out. This incomplete attempt will be counted as one of your two attempts.
- Your complete licenses can be viewed, printed or downloaded on your **Learning** homepage.