

# ✓ HOW TO CERTIFY

## BCBS OF IL, NM, OK, TX

### Directions

#### EXAMPLE OF BCBS CERTIFICATION

**1** HCSC Health Care Service Corporation

Login

**Login**

Username (NPN or Email)   
Password   
[Forgot your username?](#)  
[Forgot your password?](#)

**Registration**

If you're a first time visitor, please click below to

[Create a New Account](#)

**Resources**

- HCSC Home
- HCSC Code of Business Ethics and Conduct
- AHIP's FFM Training

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#### STEP 1:

- Log into the [BCBS of IL, NM, OK & TX](#) agent certification portal.
- If you do not have an account, click **Create a New Account** and follow the instructions to register for the certification portal.

**2** HCSC Health Care Service Corporation

HCSC Transcript

**Welcome**

Welcome HCSC Producer! Please complete your assigned to do items in sequential order to obtain your completion certificate.

**My Curriculums**

- ✓ 2017 PR: Producer Agent Curriculum
- ✓ 2018 PR: Producer Agent Curriculum
- ✓ 2020 PR: Producer Agent Curriculum

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#### STEP 2:

- On the Producer homepage, select **2020 PR: Producer Agent Curriculum** under the **My Curriculums** section.

**3** HCSC Health Care Service Corporation

HCSC Transcript

✓ 2020 PR: Producer Agent Curriculum

**Courses**

- ✓ AHIP Medicare Training
- ✓ 2020 Sales Agent Requirements Course
- ✓ 2020 MAPD/PDP Course
- ✓ 2020 MAPD/PDP Exam
- ✓ 2020 Producer Certification Form
- ✓ 2020 Producer Amendment

**Certification**

- 2020 PR: Producer Agent Curriculum

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#### STEP 3:

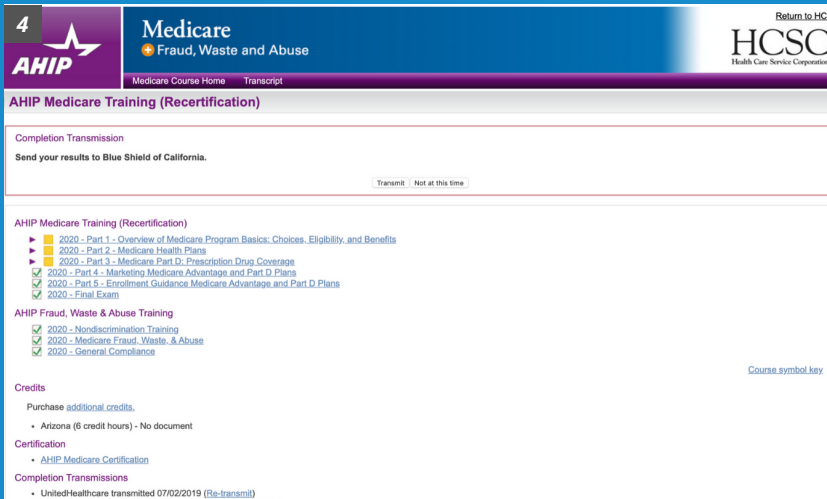
- Under the **Courses** section, select **AHIP Medicare Training**.

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#### EXAMPLE OF BCBS CERTIFICATION



4 AHIP Medicare Training (Recertification)

Medicare Fraud, Waste and Abuse HCSC Health Care Service Corporation

Completion Transmission

Send your results to Blue Shield of California.

Transmit Not at this time

AHIP Medicare Training (Recertification)

- 2020 - Part 1 - Overview of Medicare Program Basics, Choices, Eligibility, and Benefits
- 2020 - Part 2 - Medicare Health Plans
- 2020 - Part 3 - Medicare Part D: Prescription Drug Coverage
- 2020 - Part 4 - Marketing Medicare Advantage and Part D Plans
- 2020 - Part 5 - Enrollment Guidance Medicare Advantage and Part D Plans
- 2020 - Final Exam

AHIP Fraud, Waste & Abuse Training

- 2020 - Nondiscrimination Training
- 2020 - Medicare Fraud, Waste, & Abuse
- 2020 - General Compliance

Credits

Purchase additional credits.

- Arizona (6 credit hours) - No document

Certification

- AHIP Medicare Certification

Completion Transmissions

- UnitedHealthcare transmitted 07/02/2019 (Re-transmit)
- VeritasHealth Communications transmitted 07/02/2019 (Re-transmit)

#### STEP 4:

- You will be redirected to the AHIP site and be prompted to transmit your AHIP certification to BCBS of IL, NM, OK, TX.
- Click **Transmit**.



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2020 PR: Producer Agent Curriculum

Courses

- AHIP Medicare Training
- 2020 Sales Agent Requirements Course
- 2020 MAPD/PDP Course
- 2020 MAPD/PDP Exam
- 2020 Producer Certification Form
- 2020 Producer Amendment

Certification

- 2020 PR: Producer Agent Curriculum

#### STEP 5:

- Return to the Producer Agent Curriculum section on the carrier website.
- Select **2020 Sales Agent Requirements Course**.



6 Next Steps

To review your progress or continue your training plan, [click here](#) or on the HCSC logo to return to the home page.

HCSC Support

Contact Us

Please contact us with questions or for more information regarding your training.

HCSC Learning Support

888-706-0583

[bcmxcertification@bcbsil.com](mailto:bcmxcertification@bcbsil.com)

2020 Sales Agent Requirements Course

Blue Cross Medicare Options

2020 Sales Producer Requirements Course

Through It All

NEXT

#### STEP 6:

- The training course will begin. Use the **Next** and **Prev** arrows to navigate through the course.
- When you have reached the end, follow the blue [click here](#) link to return to the home page.

# ✓ HOW TO CERTIFY

## BCBS OF IL, NM, OK, TX

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#### EXAMPLE OF BCBS CERTIFICATION

**7 Steps**

To review your progress or continue your training plan, [click here](#) or on the HCSC logo to return to the home page.

**HCSC Support**

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[bcmxcertification@bcbsil.com](mailto:bcmxcertification@bcbsil.com)

**Review Mode**

Menu

2020 MAPD/PDP Product Course

BlueCross BlueShield  
Experiences. Without Borders.™

2020 MAPD/PDP Product Course

NEXT >

#### STEP 7:

- Return to the Courses section and select **2020 MAPD/PDP Course**.
- Use the **Next** and **Prev** arrows to navigate through the course.
- Once you have finished, return to the Courses section of the curriculum.

**8 HCSC**  
Health Care Service Corporation

HCSC Transcript Course (2020 MAPD/PDP Exam)

**Next Steps**

To review your progress or continue your training plan, [click here](#) or on the HCSC logo to return to the home page.

**HCSC Support**

**Contact Us**

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**MAPD/PDP Exam**

MAPD/PDP Exam

Attempts allowed: 3  
Grading method: Highest grade

**Summary of your previous attempts**

Attempt	Completed	Marks / 23	Grade / 100	Feedback
1	Friday, July 12, 2019, 03:51 PM	21	91.3	Please proceed to the main training page to proceed with your training.

**Highest grade: 91.3 / 100.**

**Overall feedback**

Please proceed to the main training page to proceed with your training.

#### STEP 8:

- Select **2020 MAPD/PDP Exam**.
- The exam consists of 23 questions and you have 3 attempts to achieve a passing score.

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HCSC Transcript Course (2020 MAPD/PDP Exam)

**MAPD/PDP Exam - Attempt 2**

**1**

Marks: 1

A sales agent may call customer service and request a billing option change without the client being on the phone.

Answer:

☐ True  
☐ False

**2**

Marks: 1

A potential member's Initial Enrollment Period is a 7 month period (This seven-month period begins three months before the 65th birthday, includes the month the member turns 65, and ends three months after they turn 65).

Answer:

☐ True  
☐ False

**3**

Marks: 1

Medicare beneficiaries may join Blue Cross Medicare Advantage if they are entitled to Medicare Part A, enrolled in Medicare Part B, and live in the service area.

Answer:

☐ True  
☐ False

**4**

Marks: 1

The HCSC/HSC Medicare Part C and D mail-order program only offers a 30 day supply on all medications.

Answer:

☐ True  
☐ False

#### STEP 9:

- After completing all questions, click **Submit all and finish**.
- Return to the home page and complete the following courses to finish your certification:
  - 2020 Producer Certification Form**
  - 2020 Producer Amendment**